



# Hospice and Palliative Care Handbook: Quality, Compliance, and Reimbursement

*Tina M. Marrelli MSN MA RN*

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HOSPICE AND PALLIATIVE CARE HANDBOOK includes everything hospice and palliative care providers need to know. For each of the hospice-related clinical problems presented, the handbook offers detailed standards and documentation guidelines including ICD-9 Diagnostic Codes, NANDA-approved nursing diagnoses, service skills, including the skills of the interdisciplinary hospice care team, outcomes and goals, and specific tips for reimbursement and quality. This compact, easy-to-use handbook is the only guide that offers clinicians complete coverage of all hospice-related conditions with practical and specific guidance for hospice care and documentation. It takes the guesswork out of hospice goals, interventions, and outcomes.

Offers consistently formatted clinical care guidelines in an easy-to-access alphabetical order that give hospice and palliative care providers direction for careplan development and symptom control. Provides practical tips for effective documentation for common hospice diagnoses/clinical conditions, designed to meet the requirement of third party payors such as Medicare and ensure quality care. Lists safety considerations in each clinical guideline so that hospice care providers can easily review safety risk points by patient problem or diagnosis. Lists ICD-9 codes for each clinical diagnosis or problem necessary for completing HCFA billing forms. Identifies services for each clinical problem, including skilled and unskilled services appropriate for the interdisciplinary team to perform, so that health care providers know the correct procedures for a given problem. Identifies the outcomes of care for each member of the interdisciplinary hospice team so that the entire team works in a complimentary way toward the same goal. Addresses the spiritual and psychosocial concerns of hospice patients and their families to help hospice team members provide complete care. Integrates alternative treatment modalities such as music and massage therapies to cover the entire range of available interventions. Includes patient, family, and caregiver education so that health care providers can supply clients with necessary information. Includes the most current NANDA-approved nursing diagnoses associated with each clinical problem to help hospice nurses identify the nursing diagnoses that apply to particular patients. Includes resources for care and practice that direct the providers to useful sources to improve patient care and enhance their professional practice. Provides pain assessment and management resources to help hospice and palliative care providers assist patients with this common but critical problem. Offers numerous sample forms and tools that can be used for patient assessment, note-taking, planning, and documentation. Includes hospice definitions, roles, and abbreviations; NANDA-approved nursing diagnoses; and community resources. Offers orientation guidelines for clinicians and administrators entering the new and rapidly expanding hospice specialty. Provides review exercises that are especially useful in the orientation of new members of the interdisciplinary hospice team.

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