



# Human Resource Management in Sport and Recreation - 2nd Edition

*Packianathan Chelladurai*

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The second edition of this ground-breaking text continues to guide students toward a greater understanding of human resource management in the sport and recreation environment. *Human Resource Management in Sport and Recreation, Second Edition*, provides future practitioners with a solid foundation in research and application of human resource management for success in the sport industry.

With more than 30 years of experience in management of human resources, Dr. Packianathan Chelladurai provides an understanding of the dynamics of human resources and management, bringing into focus the three divergent groups of people who constitute human resources in sport and recreation organizations: paid professional workers, volunteers, and the clients themselves. Dr. Chelladurai goes on to match managerial processes with individual differences among those three groups.

*Human Resource Management in Sport and Recreation, Second Edition*, merges the fields of human resource management and the sport industry in an easy-to-read manner. Its updated references, examples, and studies reflect the increased growth, interest, and complexity in human resource management in sport in recent years. This new edition places a greater emphasis on managerial competencies, the strategic importance of human resource management, and the implications of organizational justice. There is also a new chapter on internal marketing, a concept that has not been addressed adequately in a sport context but deserves attention as sport and recreation organizations better understand the importance of human resource management. This new chapter details the potential impact of internal marketing and outlines its uses.

Student comprehension is aided by several special elements, including “Viewpoint” sidebars providing quotes and findings from experts and researchers, “Review” sidebars highlighting key points, and practical sidebars detailing applications of research or problems that practitioners must be aware of. The book also includes learning objectives, summaries, key terms, and end-of-chapter activities.

Part I outlines the unique and common characteristics of the three groups in human resources. Part II focuses on differences among people and how the differences affect behavior in sport and recreation organizations. This part covers human resource issues related to abilities, personality, values, and motivation among the three sets. Part III explores significant organizational processes in the management of human resources. Included are chapters on organizational justice, job design, staffing and career considerations, leadership, performance appraisal, reward systems, and internal marketing. Finally, part IV discusses two significant outcomes expected of human resource practices: satisfaction and commitment.

*Human Resource Management in Sport and Recreation, Second Edition*, will guide students' understanding of key concepts in human resources in the sport and recreation industry. In doing so, it will prepare them for a career in that industry.

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